Minimum System Requirements for Medisoft Version 31

(Faster systems are recommended for better performance)

➢ **Hardware: RAM: 8 GB** (or more) of RAM, 60 GB or more of available hard drive space,
A mouse or compatible pointing device, A Pentium computer with a with a **2.6 GHz** or greater processor,
Or an Intel Core 2 Duo Core 1.6 GHz or greater processor.

Medisoft is a 32-Bit application, and on a supported 64-Bit Platform of Windows the application will run in a 32-Bit Mode.

Operating Systems: Windows 11 (*Windows 11 Pro is recommended*)
Note: Microsoft Support for Windows 10 ended October 14, 2025

For sending Electronic Claims:

Note: Electronic Claim programs now use Hi-Speed Internet
Please contact us to discuss your individual needs.

➢ **Medisoft - Network Professional** (For 2 or more computers networked together)

Server Operating Systems: Windows Server 2016, Server 2019 Standard or Server 2022 & 2025
Note: For Server 2016, Microsoft Support will end in January 2027

For small Peer-to-Peer networks you can use Windows 11 Professional as a Medisoft Server

➢ An Active Internet connection is also required.

➢ **Recommendations**: Do daily backups to an external backup device.

Network Hardware needed for Medisoft Network Professional:

- Fast Ethernet **1 Gbps speed is recommended**.
- Network Speed **1 Gbps is recommended**.
- Category 5e (or better) network cable.
- Wireless Networks are not recommended.

The Following operating systems **are not supported** for the Medisoft Program:

- Windows Server 2003, 2008 and 2012 are no longer supported
- Microsoft Windows 7, 8, 10, Vista and XP are no longer supported
- Novell NetWare, Apple or MAC computers.
- Microsoft Small Business Server products are not supported
- Operating systems not listed are not supported

integrated health care

Integrated Health Care
18530 Spring Creek Drive, Suite A
Tinley Park, IL 60477
Phone: 708-468-4070
Fax: 708-468-4073
Website: www.ihctech.com

October 2026

Supported Operating Systems for Version 31 Medisoft Products

Below is a brief list of the supported operating systems for Medisoft and Clinical products.

Note: For Medisoft Clinical the Computers & the Server must be in a Domain (not a workgroup).

Windows Operating System	Medisoft	For Medisoft Clinical A Domain is Required
Windows 11 Professional	Supported	Supported
Windows Server 2019 Standard Windows Server 2022 Standard Windows Server 2025 Standard	Supported	Supported

Note: For Server 2016, Microsoft Support will end in January 2027

The below operating systems are not supported

Windows XP Professional Windows Vista	Not Supported	Not Supported
Windows 7, 8 & 10 *	Not Supported	Not Supported
Windows Server 2003	Not Supported	Not Supported
Windows Server 2008 R2 * Windows Server 2012 & 2016*	Not Supported	Not Supported

Continuing to use systems that are no longer supported with security patches will put your organization at-risk and violates HIPAA compliance requirements to protect devices against malicious software.

* Notice: End of Support for Windows 7, 8, 10 and Windows Server 2008 R2, Server 2012 & Server 2016
Microsoft Support for Server 2016, will end in January 2027
Microsoft Support for Windows 10 will end October 14, 2025

Microsoft ended all support or SQL Server 2012 as of October 10, 2023
Microsoft ended all support for SQL Server 2008 R2 on July 9, 2019
Microsoft ended all support for Windows 7 and Server 2008 R2 on January 14, 2020

Microsoft will no longer provide security updates, technical support, or free software updates from Windows Update for these Operating Systems. Your PC will still work, but it will be more vulnerable to viruses and malware

CGM Medisoft will discontinue testing Medisoft software and applications in unsupported operating systems therefore will not be able to support clients using these environments.