



Integrated Health Care
A Medisoft Certified Reseller

18530 Spring Creek Drive, Suite A, Tinley Park, IL 60477
Phone: 708-468-4070 - Fax: 708-468-4073
Website: www.ihctech.com

MediChat Version 31 Newsletter October 2026 **For your Medisoft Software**

In this issue:

- Phone Support Price Special
- Availity login changes - Requires Authenticator
- New Medisoft Version 31 Sale

Medisoft Phone Support Special

Our Medisoft support has been reduced to \$99.00 Per Hour if purchased before 12/31/2026

Availity login changes - Requires Authenticator

Effective October 28, 2026

Availity will retire SMS and voice-based methods for 2-step authentication in Availity Essentials™.

**Users will need to use an Authenticator application;
Such as Google Authenticator or Microsoft Authenticator**

More info is on their website:

https://www.availity.com/documents/learning/LP_Welcome_MFA_Resources/index.html#/

To install Google Authenticator or Microsoft Authenticator go to:

https://www.availity.com/documents/learning/LP_Welcome_MFA_Resources/index.html#/lessons/SxC0R6NIIdYxNz3U9nyj9LCo6L3zzCju

Medisoft Version 31 is available for Pre-Sale!

Save up to 25%*

*** Please contact our Sales Department to verify your discount.**

Phone# 708-468-4070
Option 1 for Medisoft Sales

If you are on an older Medisoft Version
You are missing out on some helpful features.
Now is a Great Time to Upgrade!

For a limited time, you can reserve your upgrade at a discounted rate.

***Order by November 11, 2026**

CGM MEDISOFT® is a proven, trusted, and affordable practice management Solution designed to simplify the way you run your practice. For detailed information and to view videos go to our website: www.ihctech.com

A few new features added to Medisoft Version 31

Medisoft Basic Version will no longer be available

Current Basic users can upgrade to the Advanced Version at a special price

Transaction Entry and Office Hours

Last Visit Date for Each Case in Case Dropdown in Transaction Entry and Office Hours

Last Visit Date will show for each case in the Case dropdown

Indicator When a Patient Has Multiple Open Cases

Easily identify patients that may need a specific case selected before posting transactions

Hide Closed Cases in Office Hours

Ability to Export Grid Data in the AR Tracker

Support for Windows Server 2025

Revenue Management Updates:

Remember Window Positions and Size

Allow Auto Archive of HTML Report Files or txt

Allow Secondary PRs to Automatically Post in an ERA Based on a New Option in RM Preferences

EDI Attachment Info Section to the Claim

Assign Per Claim Instead of the Entire Case

Create Unprocessed Charges/Transactions from Completed Appointments

Features that were added to Medisoft Version 30

Enhanced Calendar View

When using the [eMEDIX EDI clearinghouse](#) you can get the below benefits:

Convenient patient financing

Improved patient statement delivery preferences

Easier online patient payments

Electronic attachments for workers' comp and auto claims

Features added to Medisoft Version 29

Transaction Entry Alert Enhancements

Added a Date of Service Range & Ability to copy an existing rule & make updates

MultiLink Code Enhancements

Added Diagnosis Codes, Units & Modifiers to the MultiLink Code feature

Unprocessed Transactions

Allows the user to delete Multiple Lines in Unprocessed Transactions screen

Program Options

Can turn off the Diagnosis Pointers or just check the First Pointer

Write-Off Utility

The Write-Off Utility can add Responsible Party checkboxes & an Insurance Carrier to write off old debt

Features added to Medisoft Version 28

Corrected Claim in the Claim Management screen

Users can add a resubmission code for the specific claims in question through the Claim Management screen

Daily appointment and activity review

Microsoft Windows Server 2022 support

New Enhancements if using the eMEDIX Clearinghouse

Using eMEDIX for patient statements

Enhanced eligibility display

Patient responsibility estimate

Features added to Medisoft Version 27

Ability to Merge Patient Charts

Move Charges and Accompanying Co-Pays between Patient Cases

Create and Designate Pop-up Patient Alert Messages

Inactive Status Indicated for Inactive Patients in the Patient Drop-Down When Creating Appointments

Import and Display .PDF Images

For detailed information, to view videos & see a Product Matrix for features added

Please go to our website: www.ihctech.com

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