



Integrated Health Care
A Medisoft Certified Reseller

18530 Spring Creek Drive, Suite A, Tinley Park, IL 60477
Phone: 708-468-4070 - Fax: 708-468-4073
Website: www.ihctech.com

MediChat Newsletter October 2025 **For your Medisoft Software**

In this issue:

- New Medisoft Version 30 Sale
- Phone Support Price Special
- New ICD-10 Codes - Watch for claim rejections

Medisoft Version 30 is available for Pre-Sale! **Save up to 30%***

* Please contact our Sales Department to verify your discount.

If you are on older Medisoft Versions
You are missing out on some helpful features.

Now is a Great Time to Upgrade!

For a limited time, you can reserve your upgrade at a discounted rate.

Order by November 12, 2025

CGM MEDISOFT© is a proven, trusted, and affordable practice management
Solution designed to simplify the way you run your practice.

For detailed information and to view a video go to our website: www.ihctech.com

Click on the section: Medisoft Version 30

A few new features added to Medisoft Version 30

Enhanced Calendar View

You can add a dedicated column to seamlessly organize and display appointments by facility, making scheduling more efficient than ever!

Flexible, online Patient appointments and scheduling using Intellichart *

*Intellichart cost: per provider, per month subscription

When using the [eMEDIX EDI clearinghouse](#) you can get the below benefits:

Convenient patient financing

Improved patient statement delivery preferences

Easier online patient payments

Electronic attachments for workers' comp and auto claims

Features that were added to Previous Versions

Added to Medisoft Version 29

Transaction Entry Alert Enhancements

Date of Service Range has been added. Ability to copy an existing rule & make updates

MultiLink Code Enhancements

Added Diagnosis Codes, Units & Modifiers to the MultiLink Code feature

Unprocessed Transactions

Allows the user to delete Multiple Lines in Unprocessed Transactions/Charges screen

Program Options

Can turn off the Diagnosis Pointers or just check the First Pointer

Write-Off Utility

In the Write-Off Utility can add Responsible Party checkboxes & an Insurance Carrier to write off old debt

Added to Medisoft Version 28

Corrected Claim in the Claim Management screen

Users can now add a resubmission code for the specific claims in question through the Claim Management screen

Daily appointment and activity review

You can review charges and patient payment and collection activity, are quickly alerted to possible oversights such as appointments without charges, missed copays, and claims that were not billed.

Microsoft Windows Server 2022 support

CGM MEDISOFT Version 28 has been tested and approved for use with Microsoft Windows Server 2022

New Enhancements if using the eMEDIX Clearinghouse

Using eMEDIX for patient statements

By using eMEDIX for your patient statements, your practice management software & clearinghouse come together under one roof with CompuGroup Medical. Patient statements are fully integrated with CGM MEDISOFT v28

Enhanced eligibility display

Practices with eMEDIX Eligibility will enjoy an updated, more detailed view of a patient's eligibility status.

Patient responsibility estimate

Deliver better service at the point of care with the eMEDIX Patient Responsibility Estimate. Provide a good-faith cost estimate for planned procedures by quickly running a patient's insurance eligibility for the planned procedure codes. Save time with pre-configured MultiLink Codes for common procedure bundles.

Added to Medisoft Version 27

Ability to Merge Patient Charts

Do you have duplicate patient charts created? You can easily merge one chart into another.

Move Charges and Accompanying Co-Pays between Patient Cases

It is now possible to move charges and associated patient payments between cases!

Create and Designate Pop-up Patient Alert Messages

You can set up your own practice alerts and tag any patient with up to five notes or messages.
You choose where and when the alerts pop up.

Inactive Status Indicated for Inactive Patients in the Patient Drop-Down When Creating Appointments

This new inactive patient indicator in the patient drop-down list helps you select the correct patient every time.

Import and Display .PDF Images

The ability to import, display, and export .PDF images; this new capability is added to the Multimedia tab.

For detailed information, to view videos & see a Matrix on our website for features added since Version 20!

Please go to our website: www.ihctech.com

Phone Support Special

Our support has been reduced to \$99.00 Per Hour if purchased before 12/31/2025

ICD-10 code changes

Watch for claim rejections for Diagnosis Codes that may now be inactive

630 New ICD-10 Codes have been created

28 Codes have been deleted

Please be aware of claim rejections for Diagnosis Codes that may now be inactive.

This would be for Dates of Services on/or after 10/1/2025

Sample: Code G35 will now use one of the below new codes:

G35.A

G35.B0

G35.B1

G35.B2

And there are even more choices

A good resource is: www.icd10data.com

And: <https://www.cms.gov/medicare/coding/icd10>

Integrated Health Care

A Medisoft Certified Reseller

18530 Spring Creek Drive, Suite A, Tinley Park, IL 60477

Phone: 708-468-4070 - Option 1 for Medisoft Sales - Option 2 for Medisoft Support

Fax: 708-468-4073 - Website: www.ihctech.com