Minimum System Requirements for Medisoft Version 28

(Faster systems are recommended for better performance)

➢ **Hardware: RAM: 6 GB** (or more) of RAM, 60 GB or more of <u>available</u> hard drive space,
A mouse or compatible pointing device, A Pentium 4 computer with a with a **2.6 GHz** or <u>greater processor</u>,
Or an Intel Core 2 Duo Core 1.6 GHz or <u>greater processor</u>,

Medisoft is a 32-Bit application, and on a supported 64-Bit Platform of Windows the application will run in a 32-Bit Mode.

Operating Systems: Windows 10 or Windows 11 (Windows 10 or 11 Professional, 64 BIT is Recommended)

For sending Electronic Claims:
  Note: Electronic Claim programs now use Hi-Speed Internet, such as DSL or Cable;
  Please contact us to discuss your individual needs.

➢ **Medisoft - Network Professional**   (For 2 or more computers networked together)

Server Operating Systems: Windows Server 2016, Server 2019 Standard or Server 2022

For small Peer-to-Peer networks you can use Windows 10 or 11 <u>Professional </u>as a Medisoft Server

➢ An Active Internet connection is also required.

➢ **Recommendations**: Do daily backups to an external backup device.

Network Hardware needed for Medisoft Network Professional:
- Fast Ethernet **1 Gbps speed is recommended**.
- 100 base network components (network switches & network cards) or faster. **1 Gbps is recommended**.
- Category 5e (or better) network cable.
- Wireless Networks <u>are not recommended</u>.

The Following operating systems **are not supported** for the Medisoft Program:
- Windows Server 2003, 2008 and 2012 are no longer supported
- Microsoft Windows 7, 8, Vista and XP are no longer supported
- Novell NetWare, Apple or MAC computers.
- Microsoft Small Business Server products are not supported
- <u>Operating systems not listed are not supported</u>

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Supported Operating Systems for Version 28 Medisoft Products

Below is a brief list of the supported operating systems for Medisoft and Clinical products.

Note: For <u>Medisoft Clinical</u> the Computers & the Server must be in a Domain (not a workgroup).

Windows Operating System	Medisoft Version 28	For Medisoft Clinical A Domain is Required
Windows 10 or 11 <u>Professional</u>	Supported	Supported
Windows Server 2016 Standard Windows Server 2019 Standard Windows Server 2022 Standard	Supported	Supported

The below operating systems are not supported

Windows XP Professional Windows Vista	Not Supported	Not Supported
Windows 7 & 8 *	Not Supported	Not Supported
Windows Server 2003	Not Supported	Not Supported
Windows Server 2008 R2 * Windows Server 2012 *	Not Supported	Not Supported

Continuing to use systems that are no longer supported with security patches will put your organization at-risk and violates HIPAA compliance requirements to protect devices against malicious software.

* Notice: End of Support for Windows 7, 8 and Windows Server 2008 R2 and Server 2012

Microsoft will end all support (including security patches, updates & technical assistance) for SQL Server 2012 as of October 10, 2023

Microsoft ended all support (including security patches, updates & technical assistance) for SQL Server 2008 R2 on July 9, 2019 and ended support for Windows 7 and Server 2008 R2 on January 14, 2020.

eMDs will discontinue testing Medisoft software and applications in unsupported operating systems therefore will not be able to support clients using these environments.