May 23, 2022

Dear Valued MEDISOFT CLINICAL Customer,

Note: This information is being shared based upon current regulatory dates. These are subject to change by ONC and/or CMS.

Investments in MEDISOFT CLINICAL and you, our customer partners, have historically been and continue to be a key part of our business. We know many customers have been part of the MEDISOFT CLINICAL family for decades. Over that time the landscape of the EHR market and regulatory requirements have changed dramatically. We have made considerable investments into MEDISOFT CLINICAL to keep it compliant with regulations in the last 6 years.

We are now moving into the next phase of regulations. Additional 21st Century Cures Act requirements for EHRs come into effect on January 1st, 2023. These have very significant additional requirements so as a result, CompuGroup Medical has decided it will not pursue Cures Act updates to MEDISOFT CLINICAL's ONC certification moving forward. MEDISOFT CLINICAL will no longer be considered an ONC 2015 Edition Certified EHR after 12/31/2022. This affects your ability to meet the 2023 MIPS Promoting Interoperability and Clinical Quality Measures ("CQMs") reporting requirements.

If you are currently or planning to participate in the MIPS or other programs that require 2015 Edition Certification in 2023, we are encouraging you to move to our APRIMA solution as soon as possible.

- To comply with MIPS Promoting Interoperability standards you must migrate to APRIMA with sufficient time to accumulate a successful 90-day reporting period in 2023. We strongly recommend that you allow ample time to implement and become familiar with APRIMA in order to submit successfully in 2023
- If you are reporting CQMs, you should plan to implement with sufficient time to meet the 70% data completeness threshold, or make arrangements to report through a registry that can aggregate the data from two separate EHR systems

If you are not participating in any other programs that require certification, you do not need to move.

We know these changes come with challenges. As a relationship-driven company that looks forward to continuing our long-term partnership with you, we are committed to ensuring a smooth and seamless move to APRIMA. Our commitment includes:

- Price parity to ensure your annual maintenance fees do not increase for like-to-like software
- Ensuring your current interfaces are set up and functional with APRIMA
- A robust clinical and demographic data migration at no cost to our customers

You'll be excited to know that APRIMA is a market-leading, award-winning system. Some of the key benefits you will enjoy with the move include:

- Ongoing ONC 2015 Edition Certification with continued 21st Century Cures Act Compliance
- Compliance and features specific to other regulatory requirements including:

- o Primary Care First
- o Pre-validated by NCQA for PCMH® (Patient-Centered Medical Home)
- o Built in FQHC/RHC features including UB billing and robust UDS reporting
- o Ready for the January 1st, 2023 Appropriate Use Criteria Program ("AUC") reporting requirements
- A modern platform which uses the latest technology and architecture standards, smartphone and tablet mobile application enablement, and even a version you can run in disconnected mode should you see patients in home care or other settings with bad internet connectivity
- Flexible deployment choices: Available on-premise or let us take care of hosting & backups.
- Our totally integrated eMEDIX Clearinghouse EDI – you'll have single source vendor for your entire revenue cycle
- Incredible and highly adaptable documentation capabilities that help you note quickly and accurately without technology being a barrier to your patient relationship. We have even added some key MEDISOFT CLINICAL features such as the "dot codes" that you know and love
- Advanced care capabilities including integrated Chronic Care Management, population health management, and HCC risk scoring
- Integrated Patient Portal including a 3rd party access portal very similar to the Consultant View that was so popular in the old Webview portal
- Integrated Faxing and Document Management
- Integrated CQM reporting
- Robust interoperability with thousands of connections to Lab, and other diagnostics, HIEs such as CommonWell, and even many ACO data feeds
- And much more.

Best of all, there is no need to change your MEDISOFT practice management software and billing department operations. APRIMA comes with a robust interface that allows you to continue using MEDISOFT just as you do today, or you can switch to the equally powerful fully integrated APRIMA PM.

Please contact your MEDISOFT reseller to discuss the migration program in more detail and explain why APRIMA is well suited to your specialty.

You'll also be pleased to know that through your reseller, CGM offers end to end revenue cycle management, credentialing and enrollment services provided by our ARIA Health Services division. We know many practices have been challenged to cope in the last few years due to staffing shortages and reimbursement challenges. Our existing ARIA RCM customers maintain their focus on caring for their patients while we take care of the billing and A/R management functions.

Our number one goal is to minimize disruption to your practice and your patients!

Your partner,

CompuGroup Medical, Inc.