

Minimum System Requirements for Medisoft Version 25

(Faster systems are recommended for better performance)

➤ **Hardware: RAM: 6 GB** (or more) of RAM, 60 GB or more of available hard drive space, DVD-ROM, A mouse or compatible pointing device, A Pentium 4 computer with a with a **2.6 GHz** or greater processor, Or an Intel Core 2 Duo Core 1.6 GHz or greater processor,

Medisoft is a 32-Bit application, and on a supported 64-Bit Platform of Windows the application will run in a 32-Bit Mode.

Operating Systems: Windows 10 (Windows 10 Professional, 64 BIT is Recommended)

For sending Electronic Claims:

*Note: some Electronic Claim programs now use Hi-Speed Internet, such as DSL or Cable;
Please contact us to discuss your individual needs.*

➤ **Medisoft - Network Professional** (For 2 or more computers networked together)

Server Operating Systems: Windows Server 2012, Server 2012R2, Server 2016 or Server 2019 Standard

For small Peer-to-Peer networks you can use Windows 10 Professional

➤ An Active Internet connection is also required.

➤ **Recommendations:** Do daily backups to an external backup device.

Network Hardware needed for Medisoft Network Professional:

- Fast Ethernet (minimum 100 Mbps) - **1 Gbps is recommended.**
- 100 base network components (network switches & network cards) or faster. **1 Gbps is recommended.**
- Category 5e (or better) network cable.
- Wireless Networks & Wireless Keyboards are not recommended.

The Following operating systems **are not supported** for the Medisoft Program:

- Windows Server 2003 and 2008 are no longer supported
- Microsoft Windows 7, 8, Vista and XP are no longer supported
*Microsoft ended all support for SQL Server 2008 R2 on July 9, 2019
And ended support for Windows 7 and Server 2008 R2 on January 14, 2020*
- Novell NetWare, Apple or MAC computers.
- Microsoft Small Business Server products are not supported
- Operating systems not listed are not supported



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Supported Operating Systems for Version 25 Medisoft Products

Below is a brief list of the supported operating systems for Medisoft and Clinical products.

Note: Computers & the Server for Medisoft Clinical must be in a Domain (not a workgroup).

Windows Operating System	Medisoft Version 25	<u>Medisoft Clinical</u> A Domain is Required
Windows 10 <u>Professional</u>	Supported	Supported
Windows Server 2012 & Server 2012R2	Supported	Supported
Windows Server 2016 Standard	Supported	Supported
Windows Server 2019 Standard	Supported	Currently being tested

The below operating systems are not supported

Windows XP Professional	Not Supported	Not Supported
Windows Vista	Not Supported	Not Supported
Windows 7 & 8 *	Not Supported	Not Supported
Windows Server 2003	Not Supported	Not Supported
Windows Server 2008 R2 *	Not Supported	Not Supported

* Notice: End of Support for Windows 7, 8 and Windows Server 2008 R2

Microsoft ended all support (including security patches, updates & technical assistance) for SQL Server 2008 R2 on July 9, 2019 and ended support for Windows 7 and Server 2008 R2 on January 14, 2020.

Continuing to use systems that are no longer supported with security patches will put your organization at-risk and violates HIPAA compliance requirements to protect devices against malicious software.

eMDs will discontinue testing Medisoft software and applications in SQL Server 2008 R2 and Windows Server 2008 R2 environments, and therefore will not be able to support clients using these environments.

eMDs ended support of SQL Server 2008 R2 on July 9, 2019 and Windows Server 2008 R2 on January 1, 2020