



Integrated Health Care
A Medisoft Certified Reseller

18530 Spring Creek Drive, Suite A, Tinley Park, IL 60477
Phone: 708-468-4070 - Fax: 708-468-4073
Website: www.ihctech.com

MediChat Newsletter October 2020 – for your Medisoft Software

Medisoft Version 25 - Save up to 40%

**If you are on Medisoft Versions 22 and older;
You are missing out on some helpful features.**

**Now is a Great Time to Upgrade!
Medisoft Version 25 is available for Pre-Sale!**

For a limited time, you can reserve your upgrade at a discounted rate.

Order by **November 19, 2020**

Please call Integrated Health Care for details.

Phone# 708-468-4070 - Option 1 for Medisoft Sales

More information is on our website: www.ihctech.com

Click on the section: Medisoft Version 25

Medisoft© is powered by eMDs is a proven, trusted, and affordable practice management Solution designed to simplify the way you run your practice.

For detailed information and to view a video go to our website: www.ihctech.com

Click on the section: Medisoft Version 25

New features added to Medisoft Version 25

- Transaction Entry Updates Designed for Speed and Efficiency
- Deposit List Enhancements to Use In-Screen Persistence of Payer Type/Payer Method Values
- Login/Logout Audit Trail Reporting
- You Can Now Display Up to Twelve Diagnosis Codes in Unprocessed Transaction Edits

Note; the below Version 25 features have an add on cost

- **OCR Scanning is the Most Important Scanning Feature You Never Knew You Needed ***

Optical Character Recognition, or OCR, works with your scanning functionality in Medisoft V25 to convert printed characters such as policy numbers, some demographic data, and copays into digital text in your software. Scanned data can be saved to the Policy 1, Policy 2 or Policy 3 insurance tabs.

- **Enhanced ICD-10 Search Tool powered by IMO® Terminology ***

Simplify your workflow to document, analyze, and manage patient data to save time and maximize reimbursement. Medisoft V25 includes enhanced ICD-10 search powered by IMO® Terminology.

- **Demographic Information Can Be Requested on Real-Time Eligibility Checks ***

Now you can verify that you have accurate patient insurance information including coverage, copays, coinsurance, deductibles, and some patient demographics.

- **Fewer Clicks for Real-Time Eligibility Checks ***

Time is precious. That's why we made improvements to our real-time eligibility checks.

- **Added Patient DOB, Age, and Last Eligibility Check Date to Office Hours Appointment Screen ***

New enhancements to Office Hours appointment screen puts all the information you need right at your fingertips. Save time and money with easy to read date of birth, age, and last date for an eligibility check.

- **EHR Interface With eMDs Award-Winning Aprima Solution ***

Now, your Medisoft PM works with eMDs Aprima EHR software in an all-in-one affordable bundle.

eMDs Aprima offers a uniquely fast, flexible and powerful EHR designed to complement and simplify your workflow.

Features that were added to older Medisoft Versions:

Added in Medisoft Version 24

- **New Transaction Entry Alerts (Charge Entry Messaging)**
 - **Add Enhanced Eligibility Response Displays**
 - **New Multiple Mobile App Enhancements**
 - **Report Header Updates**
 - **NDC Codes** - CPT codes in Unprocessed Transactions
- This will now pull NDC information stored in the Medisoft Procedure table list

Added in Medisoft Version 23

- Insurance card scanning, scans an image into the Patient's Case
 - Auto-Assign Statement Notes
- Reduce Duplicate Patient Records with New Checking Feature

Added in other Versions of Medisoft

MBI Guarantee

Checks the New Medicare Beneficiary Identifier (MBI)
If it does not follow the guidelines you can be alerted.

ICD-10 search tool

A powerful search tool to help practices quickly select billable codes

AR Tracker

Find unbilled charges & see a quick summary of outstanding claims.
This is for Medisoft Advanced and Network Professional programs

SEE THE MATRIX ON OUR WEBSITE FOR ALL FEATURES ADDED SINCE VERSION 19!

COVID 19 & TELEHEALTH UPDATES

See our webpage for information and updates to extensions for Telehealth Services by Payers

On October 1st there were ICD-10 code changes

Please be aware of claim rejections for Diagnosis Codes that may now be inactive.
This would be for Dates of Services on/or after 10/1/2020

Did you get a claim rejected for the ICD-10 Diagnosis code?
65 codes were deleted from the 2021 ICD-10-CM code set, effective October 1, 2020
(This is for Dates of Service 10/1/2020 or later)

Sample: ICD-10 Code R51 for a Headache cannot be used for Date of Service 10/1/2020 or later;
The new code is either:

- R51.0 Headache with orthostatic component, not elsewhere classified
- R51.9 Headache, unspecified

You can look up the new ICD-10 codes in Medisoft (added in Versions 21);
Click on New DX Code – then click on the **ICD-10 Lookup**
Enter in the old code, such as R51 & press enter on your keyboard.
Find the new code that you want to add & click on Save; This will add to Medisoft

Another good resource is: www.icd10data.com

Illinicare Health will become Aetna Better Health of Illinois

On December 1, 2020, IlliniCare Health will become Aetna Better Health of Illinois
A new website will be launched: <https://www.aetnabetterhealth.com/Illinois-Medicaid>

Microsoft Edge Browser

Some websites will no longer work properly in Internet Explorer, so try the Microsoft Edge Browser

Information and Resources are being constantly updated.

Keep yourself informed and stay abreast of developments

Disclaimer: Integrated Health Care is not responsible for billing errors, corrections to the billing might need to be done as this is still being updated by the Insurance Companies.

Advice Disclaimer: This is not a substitute for legal advice. You should verify information using appropriate CMS and private payer resources, attorney, or other billing consultants/experts.

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