



Integrated Health Care
A Medisoft Certified Reseller

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Phone: 708-468-4070 - Fax: 708-468-4073
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MediChat Newsletter July 31, 2020 – for your Medisoft Software

Aetna

****Cost Sharing waivers extended through September 30th-read for more information**

COVID-19: Telemedicine FAQs

<https://www.aetna.com/health-care-professionals/covid-faq/telemedicine.html>

How does Aetna work with providers delivering telemedicine? (As of 7/10/2020)

<https://ihctech.com/wp-content/uploads/2020/07/Aetna-Telehealth-coverage.pdf>

BlueCross BlueShield of Illinois ****Cost Sharing waivers extended through August 31st
Or December 31st read for more information**

Provider Information on COVID-19 Coverage

<https://www.bcbsil.com/provider/education/covid-19-preparedness.html>

COVID-19 Important Dates and Reminders

<https://www.bcbsil.com/provider/education/covid-19-important-dates-reminder.html>

COVID-19 Preparedness Answers to Frequently Asked Questions (FAQs) from Providers (Updated July 17, 2020)

https://www.bcbsil.com/pdf/education/covid19_provider_faq.pdf

Provider Education and Reference Center - News and Updates

https://www.bcbsil.com/provider/education/news_index.html

Cigna

Cigna's response to COVID-19

As federal guidelines continue to evolve in support of the COVID-19 pandemic, we are proactively extending customer cost-share waivers and other administrative benefits through at least **October 31, 2020**. We are also extending our interim virtual care and eConsult guidelines through at least December 31, 2020

<https://static.cigna.com/assets/chcp/resourceLibrary/medicalResourcesList/medicalDoingBusinessWithCigna/medicalDbwcCOVID-19.html>

Cigna Waives Customer Cost-Sharing For COVID-19 Treatment and Deploys Clinical Teams to Increase Virtual Care Capacity

<https://www.cigna.com/newsroom/news-releases/2020/cigna-waives-customer-cost-sharing-for-covid-19-treatment-and-deploys-clinical-teams-to-increase-virtual-care-capacity>

Cigna extension updated July 23, 2020:

<https://ihctech.com/wp-content/uploads/2020/07/Cigna-extension-July-2020.pdf>

United Healthcare

United Healthcare Extends National Public Health Emergency Temporary Program Changes

United Healthcare recognizes that the persistence of COVID-19 cases across the country continues to have an impact on the healthcare system – both for COVID-19-related care as well as for regular preventive visits.

To provide ongoing support to members and providers, United Healthcare is extending many of the COVID-19 temporary program, process and coverage changes through **Oct. 22, 2020**.

Full details, including applicable benefit plans and service information, can be found online.

<https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19.html>

United Healthcare COVID-19 Provider Billing Guidance

<https://www.uhcprovider.com/content/dam/provider/docs/public/resources/news/2020/covid19/UHC-COVID-19-Provider-Billing-Guidance.pdf>

United Healthcare COVID-19 Summary of COVID-19 Dates by Program

See Page 3: Cost Share Waivers – Testing and Treatment - Date Details

<https://www.uhcprovider.com/content/dam/provider/docs/public/resources/news/2020/covid19/COVID-19-Date-Provision-Guide.pdf>

Why and when to use Modifier CS

Question: Why and when should we use modifier CS?

Answer: Use modifier CS on visits related to testing for COVID-19.

From: CodingIntel Website: <https://codingintel.com/why-and-when-to-use-modifier-cs/>

CodingIntel is a library of easy-to-use coding resources and on-line education for medical practices.

Watch Out for This Scam Targeting Therapists and Counselors

By TherapyNotes, LLC

A simple email requesting an appointment generally won't raise any red flags for providers, but scammers have taken advantage of this to steal from the therapy community. While this scam started many years ago, it resurfaces every so often and can cost providers hundreds of dollars.

The scammer usually asks to send a check to prepay for your services. Then, shortly after you receive the check, the scammer sends you another message; for one reason or another, they want a partial refund.

More on TherapyNotes, LLC website below:

<https://blog.therapynotes.com/watch-out-for-this-scam-targeting-therapists-and-counselors>

We have more resources available on our website for billing your claims & COVID information

Go to: <https://ihctech.com/>

Click on the section: COVID-19 – Coronavirus Disease information

Reminder; we have extended our Medisoft Telephone Support Price Special

Reduced To \$109.00 Per Hour* - If purchased before August 31, 2020

For more information contact our office

**Information and Resources are being constantly updated.
Keep yourself informed and stay abreast of developments**

Disclaimer: Integrated Health Care is not responsible for billing errors, corrections to the billing might need to be done as this is still being updated by the Insurance Companies.

Advice Disclaimer: This is not a substitute for legal advice. You should verify information using appropriate CMS and private payer resources, attorney, or other billing consultants/experts.

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