MediChat Newsletter for your Medisoft Software

In this issue:

- Support Special
- End of Support for Server 2008 & Windows 7
- Medisoft Version 24
- New Medicare Numbers
- ICD-10 Codes changing

Integrated Health Care is Celebrating 20 Years, In Business Since 1999

Medisoft Support Special

To celebrate our 20 Year Anniversary:
Our support has been reduced to $89.00 Per Hour if purchased before 12/31/2019
The regular price is $129.00 Per Hour. Take advantage of our Anniversary pricing
For more information please call us at Phone: 708-468-4070 - Press Option 1 for Medisoft Sales.

Notice: End of Support for Server 2008 R2 and Windows 7

Microsoft will end all support (including security patches, updates and technical assistance)
Server 2008 R2 and Windows 7 support will end on January 14, 2020

Continuing to use systems that are no longer supported with security patches will put your organization at-risk and violates HIPAA compliance requirements to protect devices against malicious software.

eMDs will discontinue testing software and applications in SQL Server 2008 R2 & Windows Server 2008 R2 environments, and therefore will not be able to support clients using these environments.
All environments maintained by eMDs have been updated to ensure strict levels of security.

eMDs ended support of SQL Server 2008 R2 on July 9, 2019
eMDs will end support for Windows Server 2008 R2 & Windows 7 on January 1, 2020.

If you do not have a plan in place, we encourage you to begin planning for an update as soon as possible

Medisoft Version 24 will be coming soon

Medisoft Version 24 New Features Planned:

New Transaction Entry Alerts (Charge Entry Messaging)
Add Enhanced Eligibility Response Displays
New Multiple Mobile App Enhancements
Report Header Updates
NDC Codes

CPT codes in Unprocessed Transactions will now pull NDC information stored in the Medisoft Procedure List
## New Medicare Numbers

For Medicare & Railroad Medicare: **Starting January 1, 2020**

You MUST submit claims using the New MBIs (Medicare Beneficiary Identifiers) (with a few exceptions), no matter what date you performed the service.

We recommend making a new case in Medisoft when you get the new Medicare Card.

The new cards have a new Medicare Number that’s unique, instead of the Social Security Number.

The new numbers are made up of 11 letters and numbers. This will also apply to Railroad Medicare.

For more information see the Medicare Website:


Link to the Railroad New Medicare Card Sample:


The new Railroad Medicare cards have the U.S. Railroad Retirement Board Logo

Also on the bottom of the card it says: Railroad Retirement Board

The one exception involves people enrolled in a Medicare Advantage Plan, also known as Medicare Part C.

These individuals will continue to use their plan’s identification card for access to Medicare benefits, as these cards already have a unique identification number that is not the social security number.

## Reminder about the new Medicare ID Numbers

In Medisoft; do not enter the dashes & you don’t need spaces for the dashes.

MBIs are numbers and upper-case letters.

Medicare uses numbers 0-9 and all letters from A to Z, except for S, L, O, I, B, and Z.

Note; if the card has a number 0 or 1 this is not the letter “i” or “o” – use the Numbers 0 or 1

## A look ahead, on October 1st there will be ICD-10 code changes

Please be aware of claim rejects for codes that may code inactive

This would be for Dates of Services on/or after 10/1/2019

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This newsletter is from: **Integrated Health Care**

A Medisoft Certified Reseller Since 1999

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