

MediChat Newsletter for your Medisoft Software

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- On-Line Backup Program to back up your data
- New Medicare Cards
- AutoRemind for Appointment Reminders
- BillFlash for Patient Statements and Credit Card Payments
- Tips & Reminders for Medisoft

Looking for an On-Line (Cloud) Backup Program?

Please contact us if you are interested in learning more
This will allow for Data Encryption to protect your backups.

25-percent of businesses aren't able to access files after a major server disaster.

Don't be a part of this statistic

Protect your business and choose cloud backup services.

Powered by Acronis AnyData Engine

Acronis Data Cloud is a cloud platform that enables data protection services.

This program (using Acronis) will allow you to store backups on-line on a secure backup server.
You can also have an option to have additional backups locally; such as to an external hard drive.

We recommend having more than one backup solution.

You can use this to back up more than Medisoft,
Such as documents or data for other software programs.

Please contact Don at 708-468-4070, Option 2 for further information and for a 30 day trial

Have you seen them yet?

The New Medicare cards are now showing up

Medicare & Railroad Medicare have already been sending out the new cards.

We recommend making a new case in Medisoft when you get the new Medicare Card.

The new card will have a new Medicare Number that's unique, instead of the Social Security Number.

The new cards will be made up of 11 letters and numbers. This will also apply to Railroad Medicare.

For more information see the Medicare Website:

<https://www.cms.gov/Medicare/New-Medicare-Card/index.html>

<https://www.medicare.gov/forms-help-and-resources/your-medicare-card.html>

Link to the Railroad New Medicare Card Sample:

<https://www.rrb.gov/sites/default/files/2018-01/New%20Medicare%20Card%20Sample.pdf>

The new Railroad Medicare cards have the U.S. Railroad Retirement Board Logo

Also on the bottom of the card it says: Railroad Retirement Board

The one exception involves people enrolled in a Medicare Advantage Plan, also known as Medicare Part C.
These individuals will continue to use their plan's identification card for access to Medicare benefits,
as these cards already have a unique identification number that is not the social security number.

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Save time, use AutoRemind

AutoRemind integrates with the Office Hours Appointment Scheduler in Medisoft. Use AutoRemind to send Texts, Emails, and Calls to remind your patients of their appointment. It is more than just appointments: do surveys, late payments, recalls, birthday greetings, and more! See the Summer Special Offer on our website under Products - Office Hours Products For more information please call us at Phone: 708-468-4070 - Press Option 1 for Medisoft Sales.

Faster Patient Billing - Bill sooner get paid faster with BillFlash

Contact us today and score significant savings! Find out how you can get paid faster and increase cash flow!

Get paid 30% Faster!

*Averages based on actual converted customers.

Our BillFlash Reseller ID is: 80323

If Medisoft appears to be frozen

Press the **Alt** and the **Tab** Keys on your keyboard
There might be a popup window hidden, this will make the hidden window visible

Have you checked your reports?

When sending your claims electronically, remember to look at your reports.
These reports will let you know if the claims have been accepted.
If rejected, the report will give the reason why.

Reminder; In Claim Management - Check this on a weekly basis:

Click on the **List Only** Button; Then under Claim Status - Choose a status below:

- Alert
 - Challenge
 - Dx Error
 - Hold
 - Pending
 - Rejected
- There might be claims that need to be corrected & resubmitted.

Are you protected from a power outage or power surge?

Add a UPS Battery backup for your server, Internet Modem/Router & workstation computers.

This newsletter is from: **Integrated Health Care**

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