FAQ

Q: What is the cost per message?
A: AutoRemind has a message tiered pricing model for calls and text messages. Email is provided at unlimited use. It usually results in a flat-fee if the practice stays within a range of texts and calls.

Q: What is the cost of the system?
A: It depends upon what you use. Like in an APP store you just pay for what you need. Do a free trial first!

Q: Do I pay per provider?
A: No, AutoRemind charges per office typically for the small independent doctors offices.

Q: Does AutoRemind have a long-term contract?
A: No, after a free trial, it is a minimum of 3 months and then you can terminate with a month notice. Your service will run until the end of the following month. i.e. cancellation date Mar. 5th, last day of service will be Apr 30th.

Q: How long does it take to set up?
A: Typically 3-5 business days. Complete a form for customized templates, schedule an installation call and lastly is a 15-30 minute training session (depending on features).

Q: Do I have to preform manual tasks to make sure patients are getting their messages?
A: No, the majority of features in AutoRemind are automated.

Q: We already have a system built-in (which typically is email only. Sometimes also text)
A1: AutoRemind is also built-in, fully integrated and automated.
A2: AutoRemind is more than reminders. It helps to create appointments, look good online and sell more.
A3: Lets compare features and what you pay.

Q: What does it cost to set up?
A: The standard one-time setup fee is $149. We don't charge anything for the free trial and don't ask for any payment information so the trial is risk-free and they're not obligated to anything. The setup fee is only collected if the client wants to subscribe and it covers creating customized templates and installation.

Q: Are there any Support or training fees?
A: No, they can contact our Support team any time to resolve issues or ask for further training at no additional cost. There are only costs later if the client wants new recordings made or a special customized campaign etc.