September 2017   *From: Integrated Health Care*

MediChat Newsletter for your Medisoft Software

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Exclusive FREE BillFlash demo for Medisoft customers

BILLFLASH - PATIENT STATEMENTS

Faster Patient Billing - Bill sooner get paid faster with BillFlash

Join us for a webinar on Thursday 9/28/17 at 1:00 PM CDT

Register now!

https://attendee.gotowebinar.com/register/3770176279116514051

There is also a link on our website at: **www.ihctech.com** Click on **Billflash**

BillFlash is the only service you'll need to send out your patient bills and to collect patient payments!

Patients receive a professional bill by Mail or email (eBill), then simply pay the bill online 24/7 (ePay)
Or at the office (OfficePay). Fast, easy, convenient and patient preferred!

New pay features allow you to Store Payments online AND create Payment Plans for your patients. Don't miss out!

Our BillFlash Reseller ID is: 80323
Please call or visit our website for further details.

Medisoft Support Promotion

$99.00 Per Hour Special, if purchased before October 31, 2017.
The regular price is $129.00 Per Hour. Take advantage of our rollback pricing

For more information please call us at Phone: 708-468-4070 - Press Option 1 for Medisoft Sales.

Looking for an On-Line Backup Program.
We will be offering this soon.
This will allow for Data Encryption to protect your backups.

25-percent of businesses aren't able to access files after a major server disaster.
Don't be a part of this statistic
Protect your business and choose cloud backup services.

Medisoft Version 22 is in the works.
This will include Enhancements to Medisoft Mobile

New Medicare cards are coming

Medicare will mail new Medicare cards between April 2018 and April 2019.
The new card will have a new Medicare Number that's unique, instead of the Social Security Number.
The new cards will be made up of 11 letters and numbers.
This will also apply to Railroad Medicare.
For more information see the Medicare Website:

https://www.cms.gov/Medicare/New-Medicare-Card/index.html

https://www.medicare.gov/forms-help-and-resources/your-medicare-card.html

Use AutoRemind to make sure your patients come to their appointment

AutoRemind integrates with the Office Hours Appointment Scheduler in Medisoft.
Use AutoRemind to send Texts, Emails, and Calls to remind your patients of their appointment.

For more information please call us at Phone: 708-468-4070 - Press Option 1 for Medisoft Sales.

If Medisoft appears to be frozen
Press the **Alt** and the **Tab** Keys on your keyboard
There might be a popup window hidden, this will bring that window to the front.

Reminder; In Claim Management - Check this on a weekly basis:

Click on the **List Only** Button; Then under Claim Status - Choose a status below:

- Hold
- Alert
- Rejected
- Pending
- Challenge
- Dx Error (New in Version 19 & 20)

There might be claims that need to be corrected & resubmitted.

New Year – New Case for 2018

Here is an idea: make a new case for the New Year for Dates of Services starting on 1/1/2018
Especially if you have numerous transactions on a Patient's case (over 100),
Then the performance of your Medisoft program will improve.

Time to check for new Insurance.

For the New Year this is a good time to verify if the Patient's Insurance is the same or did they change plans.

This newsletter is from: **Integrated Health Care**

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