MediChat Newsletter for your <u>Medisoft Patient Accounting Program</u> – July 2006

From: Integrated Health Care

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On May 16th we separated from Intelligent Solutions, Inc. and on May 30th we moved to our new location:

> 15545 S 71st Ct Suite 101 Orland Park, IL 60462 Phone: 708-468-4070 Fax: 708-468-4073

Medisoft Phone Support: 708-468-4072 Medisoft Support Fax: 708-468-4077

Please direct all correspondence to the above address and numbers.

• Attention all THIN Users - New edit put in place for group practices at this time

On June 19th, THIN added edits that started to flag on your reports as Warnings.

"Rendering Provider State License Missing"

THIN has stated that these will begin to reject after 9/5/06.

Loop 2310B is now required to have the Rendering Provider Name, Qualifier 0B and then the State License Number. Only Version 11 of Medisoft allows the user to change the qualifiers for the insurances.

Loop 2420A is also required if multiple providers rendered services on the same claim. This loop is currently not in use by all versions of Medisoft.

Medisoft will write a fix for Version 11 only.

We understand the situation this puts you in, so we are running some **promotional specials** to help ease the cost of upgrading. Please contact Lee Fugett in our Sales Department to get further information. <u>Our promotion is running until 9/29/06.</u>

• Medicare Remit Easy Print Software (MREP)

• Version 1.8 is now available!

If you are an ERA User, then the only way to get your Medicare EOB's is to download and use the Medicare Remit Easy Print Software. They will not mail paper eob's to you!

Medicare Remit Easy Print (MREP) Version 1.8 is now available for download! Version 1.8 includes many improvements, including the latest version of the Claim Adjustment Reason Codes and the Remittance Advice Remark Codes, as well as:

- A new Coordination of Benefits (COB) report showing claims that were crossed over;
- An import functionality for the Claim Adjustment Reason Codes and Remittance Advice Remark Code updates, so a full version does not need to be reinstalled for code updates only;
- An enhanced search functionality, including for the date of service
- An enhanced Deductible/Coinsurance report to show both deductible and coinsurance amounts greater than zero, as well as those claims with only the coinsurance dollar amount greater than zero
- More claim detail on the reports;
- When a service line is denied, the number of submitted units will display. The paid units will display when a service line is paid;
- Display of check date instead of 835 production transaction date
- A late filing charge correction

In addition, there are some changes to the User Guide and install/uninstall instructions. Remember you can save time and money by taking advantage of FREE Medicare Remit Easy Print software available to view and print the HIPAA compliant 835!

Contact our support department if you need help download or using the software product.

• Countdown to NPI

Countdown has begun; do you have your NPI? Don't risk disruption to your cash flow - Get your NPI now! National Provider Identifiers (NPIs) will be required on claims sent on or after May 23, 2007. Every healthcare provider needs to get an NPI! Learn more about NPI and how to apply by visiting www.cms.hhs.gov/NationalProvIdentStand/ on the CMS Website.

• A Peek for 2007!

<u>What is coming soon</u>: NPI numbers for the providers, referring providers and facilities, a new claim form, more electronic claim edits. These are just a few changes that are going to force users to budget now for upgrading expenses. We have been told that Version 11 will be changed to incorporate these changes along with Version 12 to be released in 2007. Contact our sales department for more information on what it will cost your office.

Are you looking for a billing service?

Integrated Health Care is also a full service billing service. We have competitive rates to help you with your billing.

We also offer hourly rates for cleanup work needed or data entry catch up.

Call us today to discuss your needs and our options!

To be removed from our email notification, please return this page via fax to 708-468-4073 with the word "REMOVE" clearly marked on it as well as your fax number.