

## Integrated Health Care A Medisoft Certified Reseller

18530 Spring Creek Drive, Suite A, Tinley Park, IL 60477

Phone: 708-468-4070 - Fax: 708-468-4073

Website: www.ihctech.com

### MediChat Newsletter September 2023 For your Medisoft Software

#### In this issue:

- Closed on Labor Day
- New ICD-10 Codes
- Medisoft Version 28 Sale
- BillFlash, new QR Codes
- InBox Modernizes Patient Billing

#### **Closed for Labor Day**

We will be closed on Monday, September 4, 2023

#### ICD-10 code changes

395 New ICD-10 Codes have been created

Please be aware of claim rejections for Diagnosis Codes that may now be inactive.

This would be for Dates of Services on/or after 10/1/2023

<u>Sample</u>: Code G20 will use one of the below new codes:

G20.A1

G20.A2

G20.B1

G20.B2

G20.C

A good resource is: <a href="https://www.cms.gov/medicare/coding/icd10">www.icd10data.com</a>
And: <a href="https://www.cms.gov/medicare/coding/icd10">https://www.cms.gov/medicare/coding/icd10</a>

Medisoft Version 28 will soon be available for Pre-Sale!

More information will be coming soon

#### BillFlash statements - New FREE QR codes

BillFlash has added FREE QR codes to their mailed patient statements, making it easier than ever for your Billers patients to view and pay their bills online at their payment portal, MyProviderLink.com

<a href="https://myproviderlink.com/">https://myproviderlink.com/</a>

Your Billers can turn on this new feature now by adding eBill Notices and Pay Services to their account!

Patients can now effortlessly access their bills by scanning the QR code printed on the statement. Customers of Billers using <u>eBill Notices</u> and <u>BillFlash Pay Services</u> will see a QR code that says, '**Scan to Pay**'. The code will redirect them to <u>MyProviderLink.com</u> where they can view *AND* pay their bill.

More info at: <a href="https://ihctech.com/product/billflash/">https://ihctech.com/product/billflash/</a>

Our BillFlash Reseller ID is: 80323

#### **New option: Inbox Health**

Automate and modernize patient billing, support and payment

Inbox Health automates and modernizes patient billing, support, and payment. Personalized outreach on modern communication channels designed to improve patient engagement, optimize your billing team's time, and boost collection speeds

- Increase collections and grow your business with a streamlined patient experience.
- Streamline daily tasks and make efficient use of staff time
- Reduce overhead costs and save money by sending fewer paper statements
- Improve patient experience and practice satisfaction

More info at: <a href="https://ihctech.com/product/inbox-health/">https://ihctech.com/product/inbox-health/</a>

Information and Resources are being constantly updated.
Keep yourself informed and stay abreast of developments

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