

# MediChat Newsletter for your Medisoft Software

## In this issue

- 5010 Update
- V17 Service Pack 3.3
- Medisoft Clinical
- Practice Choice-NEW Web Based Solution; PROMO
- Add-on's available
- PreSale- Version 18
- ICD10-coming
- User Group: 10/3/12



## TIDBITS

Where to update your version of MREP (Medicare Remit Easy Print software) to Version 3.2

CMS link: [www.cms.hhs.gov](http://www.cms.hhs.gov) if needed for updated version

## Illinois Medicaid

Effective with Dates of Service July 1, 2012 and after - 6 month timely filing instead of 1 year.

Review the handbook for the numerous changes as a result of the 2012 laws.

## 5010 UPDATE

**CMS extension ended 6/30/12**

Most payers have now converted to the 5010 format. Availity and other clearinghouse's are still up-converting your 4010 files, however there still could be issues with this, it is no guarantee.

Version 17 is the ANSI 5010 Compliant program needed for compliance for 5010 submission for most clearinghouses.

This version provides the numerous missing fields that may be required to generate a 5010 compliant claim.

If you are still running on an older Version of Medisoft please contact us for information.

\*\*\*\*\*

## **SERVICE PACK 3.3 FOR VERSION 17!**

Version 17 Service Pack 3 was released on 4/25/12, there was an issue with Office Hours so it was pulled back for further testing. McKesson has now released SP3.3.

**NOTE:** Repeating Breaks and Appointments are now handled differently with this service pack.

If you use the repeat feature, documentation needs to be read before you install and upgrade.

Please visit our website for further information on what this Service Pack addresses.

There will be a \$25.00 fee to mail you a DVD it is not downloadable from our website due to the large size of the file. Please contact Lee at ext #25.

## RELAY HEALTH

**5010 known issues interactive map can be found on [www.collaborationcompass.com](http://www.collaborationcompass.com)**

Under 5010 Tools & Resources

- Summary of known 5010 issues by payer name, issue, date and resolution date.
- Hover view with state-by-state and national visibility.

### Latest Build of Revenue

**Management:** .181 or higher at the end of the number on the splash screen that opens- stay updated for fixes to defects and bugs.

\*\*This changes as needed from McKesson

### Revenue Management Weekly Check

Check this on a weekly basis in Claim Management: Click on the List Only Button Then under Claim Status - Choose a status below one at a time:

- Hold
- Rejected
- Challenge
- Alert
- Pending

There might be claims that need to be corrected & resubmitted.

### MEDISOFT- DID YOU KNOW?

**Using the calendar to change the date-when this doesn't work in Transaction Entry:**

- Click new charge
- Click the drop down arrow for date
- Press the page up key on the keyboard to back a month at a time
- Press the page down key on the keyboard to go forward a month at a time
- OR- type the date

## Medisoft Clinical

Medisoft Clinical, is a complete practice management/electronic medical record (PM/EMR) solution that works seamlessly together to minimize practice disruption

**Keep your current Medisoft and Office Hours running and clip on Patient Records using Medisoft Clinical.**

**30% PROMOTION GOING ON NOW!**

Learn more about the stimulus incentives and Medisoft Clinical by visiting our website: <http://www.ihctech.com/Medisoft-Clinical.htm>

or by calling us directly.

**Contact our office for pricing and to schedule a demo.**

## Practice Choice - All in One!

### **Web Based EMR, Billing and Scheduling!**

A web based and McKesson hosted billing and EMR solution. Claims, remittance and eligibility are included in the monthly fee thru the Relay Health Clearinghouse.

**PROMO:**  
Implementation and Training are being currently waived.  
Medisoft conversion of demographics is also an option.

Pricing options per month available are:

\$249.00

\$349.00

\$399.00

Contact our office to see which package best fits your needs for further information.

## VERSION 18 PRE-SALE NOW!

**Thru September 24, get 20% off Version 18 Network Professional.**

This version includes FREE E-prescribing thru June 30, 2013

**Am I frozen in the program?**

Does it appear that your program is stuck; such as when entering a payment from the Deposit Screen or in Revenue Management?

Next time press the Alt & Tab Keys (on your keyboard), there might be a popup window that comes forward. Especially with Windows 7 computers.

**ADD ON'S MADE EASY!**

**Save time and money!**

Medisoft has many add on products to help your practice:

- \*\*BillFlash-electronic statements
- \*\*Appointment Reminding
- \*\*MD Collect- collect patient money
- \*\*Lab Connect-upload demographics

**Integrated Health Care**

18530 Spring Creek Drive  
Suite A  
Tinley Park, IL 60477

Phone: 708-468-4070  
Fax: 708-468-4073  
Support: Option #2  
[www.ihctech.com](http://www.ihctech.com)

**ICD10**

**Proposal to move deadline from 10/1/2013 to 10/1/2014**

Don't ignore what is coming - begin to learn how this change will impact your practice.

Please see our website for some common myths about ICD10

**USER GROUP -OCTOBER 3, 2012**

**Plan to attend our upcoming meeting.**

A Full Day event is being planned and registration is open. Continental breakfast, boxed lunch and snack included.

**\$49.00 per person.**

**\$39.00 each additional person from same practice**

We would love to see you at the Moraine Valley Community College Conference Center.

9000 W College Pkwy  
Palos Hills, IL 60465  
Building M

Morning session to include information on Accountable Care Organizations, Patient Centered Medical Home Reimbursement models, Illinois Health Information Exchange & Technology Information, BCBS of IL update and Medicare representative\* (\*TBD)

Afternoon session is all about Medisoft - talk and get some training on Revenue Management issues/specifics, Statement Management & BillFlash, Medisoft Reports, Add on products and whatever else you want to discuss!

Vendors and Raffles!

email: [info@ihctech.com](mailto:info@ihctech.com)

voice: 708-468-4070 or toll free 866-442-6334