

Supported Operating Systems for Version 19 Medisoft Products


Below is a list of the supported operating systems for Medisoft and Clinical products.

Note:

The **Vista** operating system will be supported for our Medisoft products, but it is recommended that customers using the **Vista** operating system move to the **Windows 7** or **Windows 8** operating system.

Windows XP and Windows 2003 **will not** be supported for Medisoft Clinical.

Windows Operating System	Medisoft Version 19	<u>Medisoft Clinical Version 19</u>
Windows XP Professional <i>(with Windows XP Service Pack 3)</i>	Not Recommended	Not Supported
Windows Vista <i>Business class operating system</i>	Not Recommended	Not Recommended
Windows 7 Professional	Recommended	Recommended
Windows 8 Professional	Supported	Supported
Windows Server 2003	Not Recommended	Not Supported
Windows Server 2008 R2	Recommended	Recommended
Windows Server 2012	Supported	Supported



MCKESSON

Copyright © 2013 McKesson Corporation and/or one of its subsidiaries. All rights reserved. All product or company names mentioned may be trademarks, service marks or registered trademarks for their respective companies.

Minimum System Requirements for Medisoft Version 19

(Faster systems are recommended for better performance)

Note: A DVD-ROM is needed to read the new DVD install for Medisoft

- **Hardware:** DVD-ROM, **RAM: 4 GB** (or more) of RAM, 60 GB or more of available hard drive space, a mouse or compatible pointing device, A Pentium 4 computer with a with a **2.6 GHz** or greater processor, or an Intel Core 2 Duo Core 1.6 GHz or greater processor,

Medisoft 19 is a 32-Bit application, and on a supported 64-Bit Platform of Windows the application will run in a 32-Bit Mode.

Operating Systems: 32 or 64-BIT

- Windows 7 or 8 Professional or Windows 7 Ultimate (**Windows 7 is Recommended**)

For sending Electronic Claims:

*Note: some Electronic Claim programs now use Hi-Speed Internet, such as DSL or Cable;
Please contact us to discuss your individual needs.*

- **Medisoft - Network Professional** (For 2 or more computers networked together)

Server Operating Systems: Windows Server 2008 R2 is Recommended

For small Peer-to-Peer networks you can use:

- Windows 7 or 8 Professional or Windows 7 Ultimate (**Windows 7 is Recommended**)

- An Active Internet connection is also required.
- Recommendations: Do daily backups to an external backup device.

Network Hardware needed for Medisoft Network Professional:

- Fast Ethernet (minimum 100 Mbps) - **1 Gbps is recommended.**
- 100 base network components (network switches & network cards) or faster. **1 Gbps is recommended.**
- Category 5e (or better) network cable.
- Wireless Networks & Wireless Keyboards are not recommended.

The Following operating systems **are not supported** for the Medisoft Program:

- Windows Vista is Not Recommended
- Windows 2003 R2 Server is Not Recommended
- **Microsoft Windows XP is no longer supported**
- Microsoft Windows Vista Home or Home Premium, Windows 95, 98, 2000, NT or ME
- Novell NetWare, Apple or MAC computers.
- Microsoft Small Business Server products are not supported
- Operating systems not listed are not supported



Integrated Health Care

18530 Spring Creek Drive, Suite A
Tinley Park, IL 60477

Phone: 708-468-4070

Fax: 708-468-4073

Website: www.ihctech.com